



King's Beach Village Rental Booking Form

Party Leader's Details

Full Name (as appears on Passport)	
Date of Birth:	
Passport Number:	
Telephone Landline:	Telephone Mobile:
Address:	
Postcode:	
Email Address:	
Total Number of Guests:	
Number of Adults:	
Number of Children under 12:	

Details of other guests in party

Full NAMES (as appears on Passport)	Date of Birth	Passport Number
1)		
2)		
3)		
4)		
5)		
6)		
7)		

Please specify if any members of your party have any disabilities or special requirements. This must be included below to make sure we can accommodate prior to accepting your booking:

Please specify how you require your beds to be made up

Bedroom 1:	Twin/Double
Bedroom 2 (if applicable):	Twin/Double
Bedroom 3 (if applicable):	Twin/Double

Credit Card Details

Credit Card Number:	
Name on Card:	
Address that the card is registered to including post code:	
Start Date :	
Expiry Date:	
Security Code:	

Please Note: Damage caused to the villa will be charged to the registered credit card.

Email: info@kingsbeachvillage.co.uk
Telephone: 001 246 622 2315

Flight Details	
Number of nights stay:	
Arrival Flight Number:	
Arrival Date:	
Departure Flight Number:	
Departure Date:	
Total Rental Cost:	
Deposit (30% of Total Rental Cost):	
I agree that in the event of any problem arising during my rental, I will immediately contact the villa concierge. Failure to do so will result in no liability in respect of subsequent claims received.	
I certify that on behalf of the persons included on this booking form I am authorised to make this booking. I have read and agree with the terms and conditions as set out, for the rental of a King's Beach Village Villa.	
Signed:	
Name:	
Date:	

We can arrange other services such transfers to and from the airport, welcome grocery pack on arrival and an additional maid service nearer your stay. We will contact you to discuss your preferences.

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King's Beach Village (KBV) Terms and Conditions

Booking

The signing of the booking form by the party leader confirms acceptance of the terms and conditions set out below and shall be binding on the persons listed on the booking form intending to occupy the premises (or any subsequent amendments to this list).

No pets are allowed and, for the comfort of guests, this is a no smoking villa.

To ensure comfort, security and peace of mind our home is registered with the state authorities and is in full compliance with all relevant legislation. The owners will not guarantee to hold any dates until a deposit of 30% of the total booking is paid. We do urge you to therefore ensure King's Beach Village (KBV) is booked to coincide with any travel arrangements.

Payment and Cancellations

The following payment schedule applies:-

On booking:

30% Deposit of the total booking is non-refundable and must be paid within 24 hours of provisional booking.

Upon receipt of deposit, we will send you confirmation of your booking.

12 weeks prior to arrival date:

Full balance due & 30% Security deposit

Upon receipt of full balance and security deposit, we will send you directions to KBV. In the event of cancellation, KBV reserves the right to apply the following charges. Cancellation must be received by the owners in writing (not by email) and this should be from the lead name of the party, as per the booking form, and will be taken from the date of receipt by the owners:

Cancellation: 12 weeks and more prior to date of arrival: Loss of deposit and any other monies received.

Cancellation: Up to 12 weeks prior to date of arrival - 100% of rental cost and any other monies received.

Failure to pay the final balance by the due date (12 weeks prior to arrival) may result in loss of the booking and deposit.

If we do not receive the payment we will endeavour to contact the guest but if we receive no payment or communication, then unfortunately we reserve the right to cancel the booking and retain the deposit.

If you do have a problem, PLEASE contact us as soon as possible to discuss the matter. We recommend that all guests take out holiday, injury, medical and cancellation insurance cover at the time of booking.

Rental Period

The villa is available for your use from 4.00pm local time on the day of arrival and we would ask you to vacate Kings Beach Village by 11.00am local time on the morning of departure. Should you wish to arrive earlier or leave later than these agreed times, please contact us to see if it is possible. Late departure without prior arrangement may incur additional charges which will be equivalent to 1 day/night accommodation.

Liability

A security deposit of £500 will be due along with the final balance. This is refundable, subject to a satisfactory check over of the villa by our Management Company, once you have enjoyed your stay and vacated KBV, and also returned the keys safely. For your peace of mind, our local management company checks the home before your arrival and after your departure and will advise us of any faults. This may include additional cleaning costs for removal of stains due to spillages or stains. We reserve the right to retain the security deposit (either in part or full) to cover damage or non- return of keys. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required. We reserve the right to pursue a guest for recompense for any and all damages caused which may exceed the value of the security deposit and will require payment.

Travel Arrangements

Whilst the owners are happy to pass on recommendations for travel agents and car hire companies etc, they do not accept any responsibility for any problems or issues experienced using these companies. Travel arrangements are the sole responsibility of the Guest.

Accommodation

In exceptional circumstances it may be necessary to substitute your chosen villa for one of the same or higher standard.

Hirer's Responsibility

The hirer is responsible for taking all reasonable care of the property and its contents. At the end of the hire period, the property and its contents, including all equipment, furniture, utensils, etc must be left clean and tidy which includes the crockery and cutlery cleaned and stored in the appropriate cupboards and ensures that the cooker, oven, fridge and microwave are clean. The hirer shall ensure that no member of the party engages in any activity in or around the villa and swimming pool which may cause damage, offence to the neighbours, pollution to the water or damage to the structure or filtration equipment, this includes unacceptable anti-social behaviour.

SMOKING

KBV properties are non-smoking properties. Smoking is only allowed outdoors in the designated smoking area. Please do not throw cigarette filters or cigarette/cigar stubs in gardens or plant pots. If our gardener is required to collect cigarette stubs from these areas a charge of GBP £10 per hour will be made for his time in doing so. If the house smells of smoke then a cleansing of the fabrics will be performed. The cost of this will be between £250 and £800 depending upon how much of the villa (sofa's, curtains, linen etc.) need to be cleaned.

NOISE DISTURBANCE, EVICTION

KBV properties are all located within exclusive private locations. We therefore request you respect our neighbours and keep your noise to acceptable 'talking' levels. If you wish to play music in the evenings then please do so but inside with the doors closed only – never outside. Loud music inside the villa should not be played after 9pm. Please keep background music to talking levels when outside. Failure to observe these rules could result in immediate eviction in severe cases and/or loss of your security deposit.

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KBV wishes to maintain a family atmosphere for the quiet enjoyment of our guests. We rent to families and responsible adults. Guests shall be respectfully quiet and peaceful, so as not to disturb other residents in the immediate area. The community have very strict rules regarding noise that must be respected. It is a criminal offence for people to cause noise and nuisance which results in people being unable to relax and enjoy their home and community life.

To avoid noise and nuisance to neighbours it is recommended:

- To monitor the level of sound being emitted from electronic devices at all times of the day.
- Place music systems on rubber mats and facing towards our properties to help absorb sound.
- If going out or returning home late at night take extra care not to disturb neighbours through loud voices and slamming of (car) doors.
- Make sure the children are playing in a way that is considerate to neighbours and not causing a disturbance.

If we receive a complaint from our neighbours we will notify you directly to reduce your noise. If we then receive a second complaint about careless or excessive noise our community will penalise us with a GBP £100 fine. This amount will be deducted from your security deposit. If we receive a third complaint, this complaint is likely to result in contacting the local authorities and/or police requesting that the person responsible reduces the noise and nuisance to neighbours and the community. At this stage the local authorities may request the villa to be vacated which will result into immediate eviction.

The penalties for causing excessive noise are both quickly administered and strictly enforced.

Damage to Villa and its Contents

Except in the case of normal wear and tear, the hirer will be responsible for making good any damage to the villa or its contents which has occurred due to negligence, wilful damage or irresponsible behaviour on the part of those occupying the villa or their guests. Such damage must be immediately reported to King's Beach Villas or its representative. The cost of the replacement or damage must be paid for by the hirer to King's Beach Villas. A figure of £500 (unless otherwise advised) is held against damage to the property, furnishings, excessive cleaning requirements or unnecessary call-outs.

KBV cannot guarantee that all facilities listed will be functional at all times. If you or we find a fault, all endeavours will be made to rectify any problems as soon as we possibly can, you must advise us straight away of any such problems. Items do breakdown, and utility services can get interrupted however rare. No refunds or rate adjustment shall be made for unforeseen issues or mechanical failures. At times we can be in the hands of outside contractors, or waiting for spare parts, but we will attempt to rectify any faults as quickly as possible.

Visitors

Visitors are welcome to enter the property between 8am and 11pm subject to registering in with reception and you are responsible for them to adhere to the booking terms.

Rights of Access

KBV have the right of access to the villa at any time with due regard to the convenience of the hirer for the purpose of linen changes, inspection of the property and to carry out any essential or routine repair or maintenance work. Maid Service will be between Noon-4pm for customer under the hotel package.

Force Majeure

The owners of the property or their servants or agents, will not be liable for loss or delay occasioned by any of the following: Strikes, Riots, Political Unrest, Hostilities, War or Threat of War, Terrorist Activity, Industrial Disputes, Fire, Flood, Technical Problems to transport, Aircraft Grounding, Closure of Airports, Weather conditions or any other event beyond their control.

Safety & Security

To comply with state fire regulations under no circumstances may more than 2 guests for a one-bed villa or 4 guests for a two-bed villa occupy the property. Only persons listed on the booking form may occupy the villa. The villa cannot be re-let or sublet to any other group/party or individual without the written approval of the owners. KBV, or their representatives, reserve the right to charge a maximum occupancy charge of 10% of the total villa rental cost per person/per night for each person above the maximum number specified or admittance to the villa will be refused to the hirer and their party if they are in breach of this condition.

The swimming pool is used entirely at the guest's own risk and is only to be used between 8am to 6pm. No diving is allowed and children must be supervised at all times whilst in the pool area. Glass is not permitted in or around the pool area at any time.

The villa hire cost does not include any personal insurance cover of any kind. It is a condition of booking that travel insurance is taken out against cancellation and it is strongly recommended that personal accident and medical insurance is also taken out. By completing the booking form the hirer acknowledges that it is their responsibility to take out travel insurance, should any circumstances beyond the control of KBV spoil the hirer's holiday.

We would advise that you keep our concierge telephone number on your person at all times during your stay.

Associated and related Parties

Kings Beach Village Ltd (the "Company") recognizes that previous or current staff, past management, previous creditors or any related Parties or by association can present potential or actual conflicts of interest. Therefore, the Company's shareholders have adopted a policy not to permit any person directly or indirectly associated with any previous management or creditors of previous owners to enter the premises without Shareholders Consent.

Complaints

In the unlikely event of a problem arising whilst you are on holiday (relating to our villa) you should immediately contact our concierge who will seek to resolve the matter speedily. Your satisfaction with our villa is paramount to us and should you consider that the matter is of a serious nature, we ask you to contact us direct within 7 days of your departure from our villa. However, if the problem has not been reported to the concierge then we cannot accept any responsibility.

Disclaimer

LIABILITY – The property is privately owned and neither the owners nor the management personnel accept any responsibility whatsoever for personal injury, accidents, loss or damage to persons or personal effects, however caused.

The owners and their agents reserve the right of entry at any time (this includes such workers as pool maintenance, gardeners etc). Brochure / website description: whilst all information supplied in the brochure / website is deemed to be correct to the best of our knowledge, it is understood that the information supplied is for guidance purposes only and does not form any part of contract.